



THANK YOU FOR CHOOSING LANKELEISI E-BIKES

Welcome to Your New Lankeleisi E-Bike!

You are embarking on a journey of convenience, luxury, and enhanced mobility. Whether you seek an eco-friendly substitute for your traditional gas-powered vehicle, a delightful means to bypass traffic jams, or simply wish to spend more time outdoors, we hope you relish every moment with your new E-Bike. In a world filled with challenges and opportunities alike, we are honored to support you like the wind at your back.

If you have any questions or comments, please don't hesitate to reach out to us:

Email: info@lankeleisi.ca

wed: lankeleisicanada.com

VEHICLE IDENTIFICATION NUMBER / SERIAL NUMBER

FOR YOUR RECORDS

For future reference, please record the important information below. You can locate your serial number on the inward-facing surface of the frame seat stay or on the head top tube. Be sure to retain your sales receipt as it may be required for warranty claims or in the event of loss.

MY LANKELEISI SERIAL NUMBER:



FOR YOUR RECORDS

MY LANKELEISI E-BIKE	Name				
	Address				
	Purchase Date				
	Purchase Channel	LANKELEISI WEBSITE	AMAZON	EBAY	OTHE
	Model				
	Color				
	Serial #				

LANKELEISI E-BIKES

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O1 ABOUT THIS MANUAL

This manual is designed to help you maximize the performance, comfort, enjoyment, and safety of your new Lankeleisi E-Bike. It outlines specific care and maintenance procedures that not only protect your warranty but also ensure many years of trouble-free use. Please pay close attention to the section on battery charging and maintenance.

Understanding your new Lankeleisi E-Bike, its features,

and how it operates is crucial for both your enjoyment and safety. By reading this manual before your first ride, you will be well-prepared to fully enjoy all that your new E-Bike has to offer.

For your initial outing, it's also important to ride your new Lankeleisi E-Bike in a controlled environment, free from cars, obstacles, and other cyclists, to ensure a safe and pleasant

02 IMPORTANT SAFETY INFORMATION

Cycling can be a hazardous activity even under the best conditions. Proper maintenance of your Lankeleisi E-Bike is crucial and is your responsibility, as it helps minimize the risk of injury. This manual includes numerous warnings about the consequences of failing to maintain or inspect your E-Bike. Improper use of your E-Bike could

result in serious injury or even death.

For optimal safety and performance, we strongly recommend that you have your Lankeleisi E-Bike assembled by a trusted professional bike technician.

IMPORTANT SAFETY INFORMATION

A.ALWAYS WEAR A HELMET

Helmets significantly reduce the number and severity of head injuries. Always wear a helmet that complies with your state laws when riding your lankeleisi E-Bike. Check with your local police department for requirements in your community. Make yourself more ber that alcohol, drugs, fatigue, and inattention can visible by wearing bright reflective clothing. Keep your reflectors clean and properly aligned. Use head and tail lights in reduced lighting conditions. Wear sturdy shoes and eyeprotection. Also check your state laws concerning other protective gear that may be required when riding your lankeleisi E-Bike.

C.RIDE WITHIN YOUR LIMITS

Take it slow until you are familiar with the riding conditions, as traction can be greatly reduced and brakes become less effective. Never ride faster than conditions warrant or beyond your riding abilities. Rememsignificantly reduce your ability to make good judgments and ride safely.

B.KNOW YOUR LANKELEISI E-BIKE

Your new lankeleisi E-Bike incorporates many features and functions that you may be unfamiliar with. Read this manual thoroughly to understand how those features enhance your riding pleasure and safety.

D.KEEP YOUR E-BIKE IN SAFE CONDITION

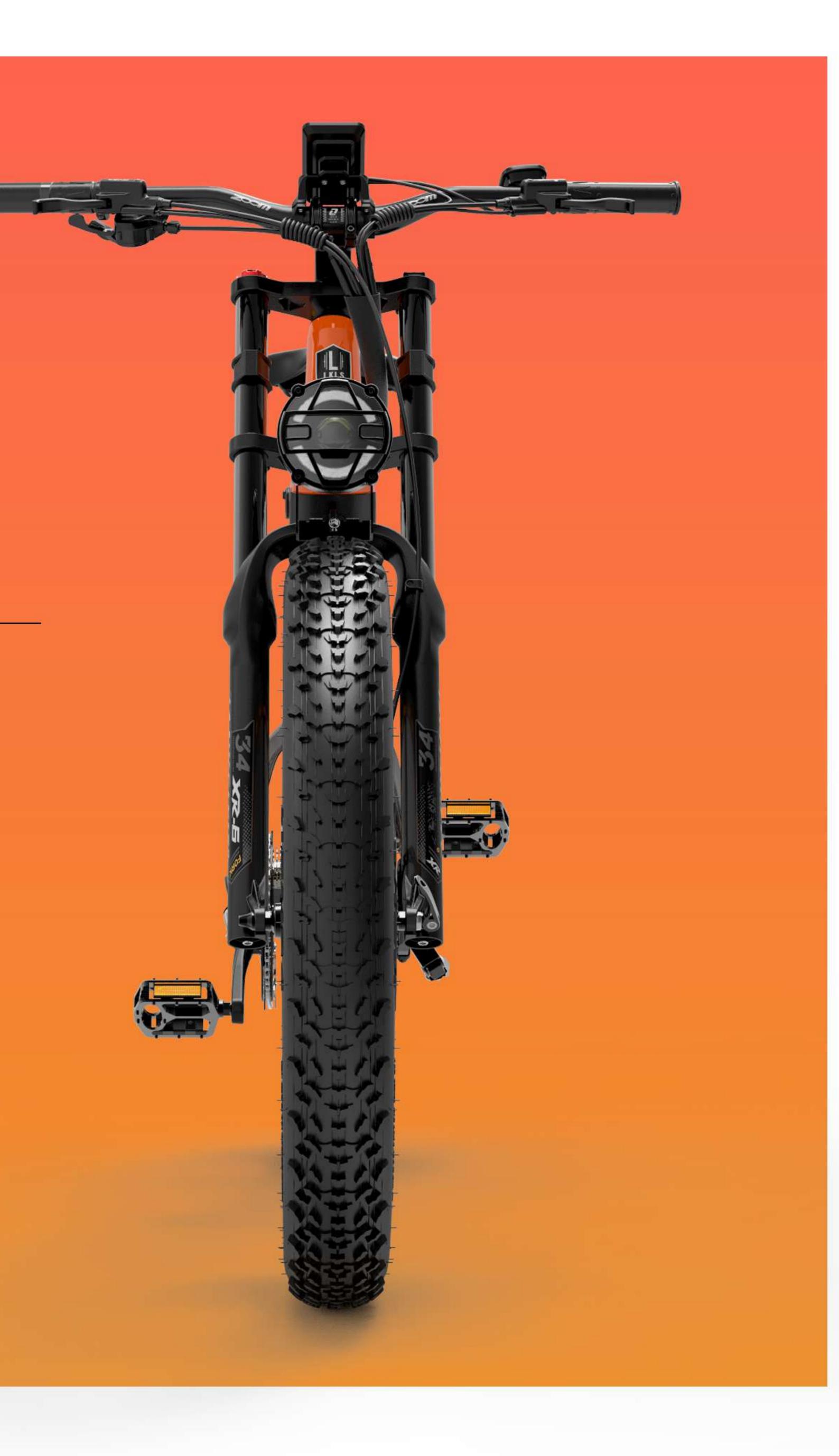
For your safety and enjoyment, and to ensure a long life for your lankeleisi E-Bike, inspect and maintain your E-Bike regularly.

Follow the inspection and maintenance guidelines throughout this manual. Check critical safety equipment before each and every ride.

COMPONENT OR CONDITION	INSPECT BEFORE EVERY RIDE	INSPECT PERIODICALLY*	CLEAN AND/OR LUBRICATE	ADJUST/TIGHTEN	REPAIR/REPLACE IF NECESSARY
Tire pressure (25-35psi)	X			X	
Tire wear/damage	X			X	
Brake pad adjustment	X			X	
Wheel quick release adjustment	X				X
Head and tail lights	X				X
Controls and displays	X				
Seat post quick release adjustment	X			X	
Brake pad wear		X			X
Brake cable tension/wear		X		X	X
Spoke tension		X		X	
Wheel true		X		X	
Hub bearings		X	X	X	
Chain lubrication		X	X		
Derailleur adjustment		X	X	X	
Reflectors		X			X
Battery and charger		X			X
Headset adjustment		X	X	X	
Bottom bracket adjustment		X	X	X	
All bolts, nuts & mounting hardware		X		X	X

03ASSEMBLY 03INSTRUCTIONS





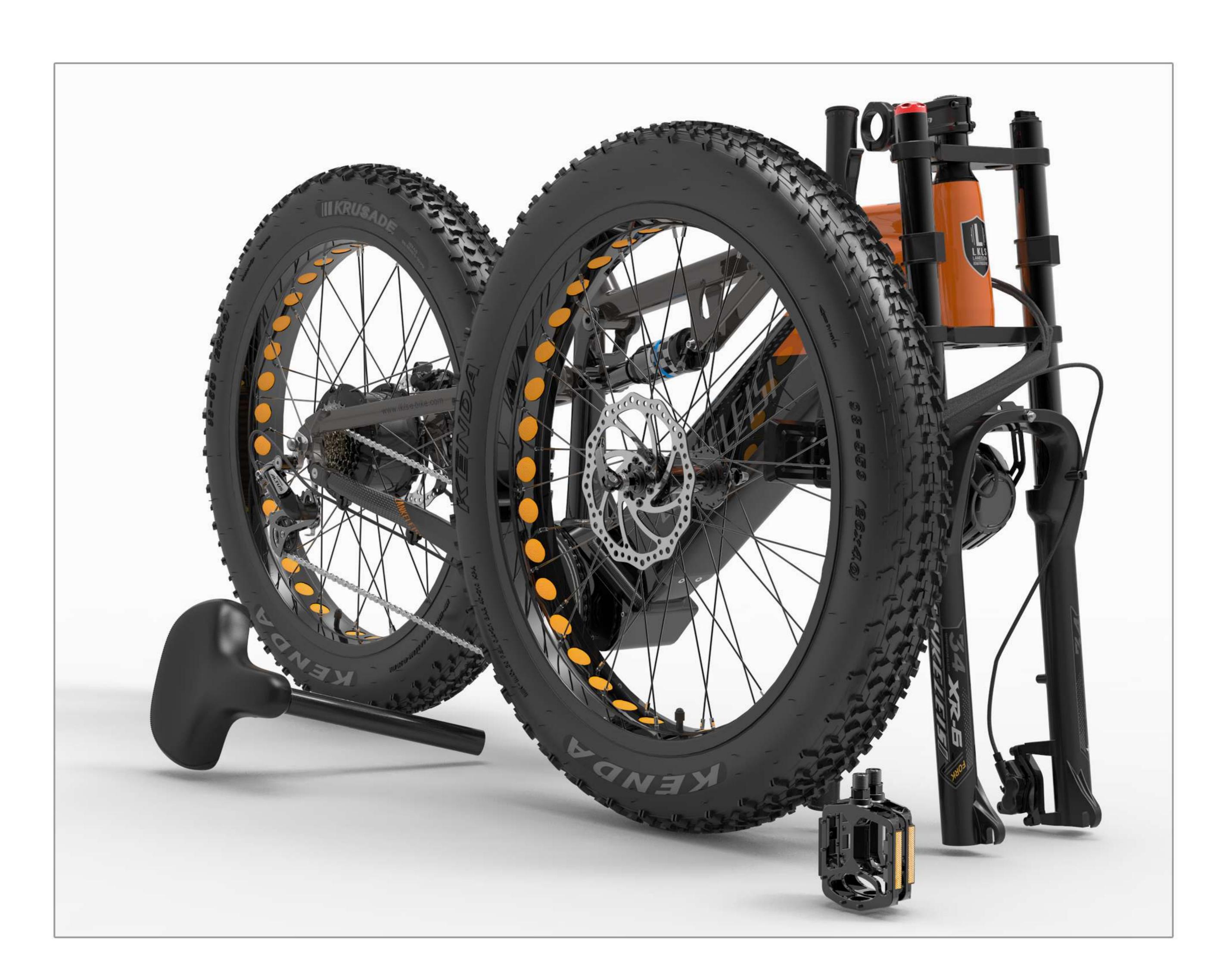
PART 1: REMOVE PACKAGING

Prompt:

Please read the installation steps before installation, and install according to the installation pictures and texts

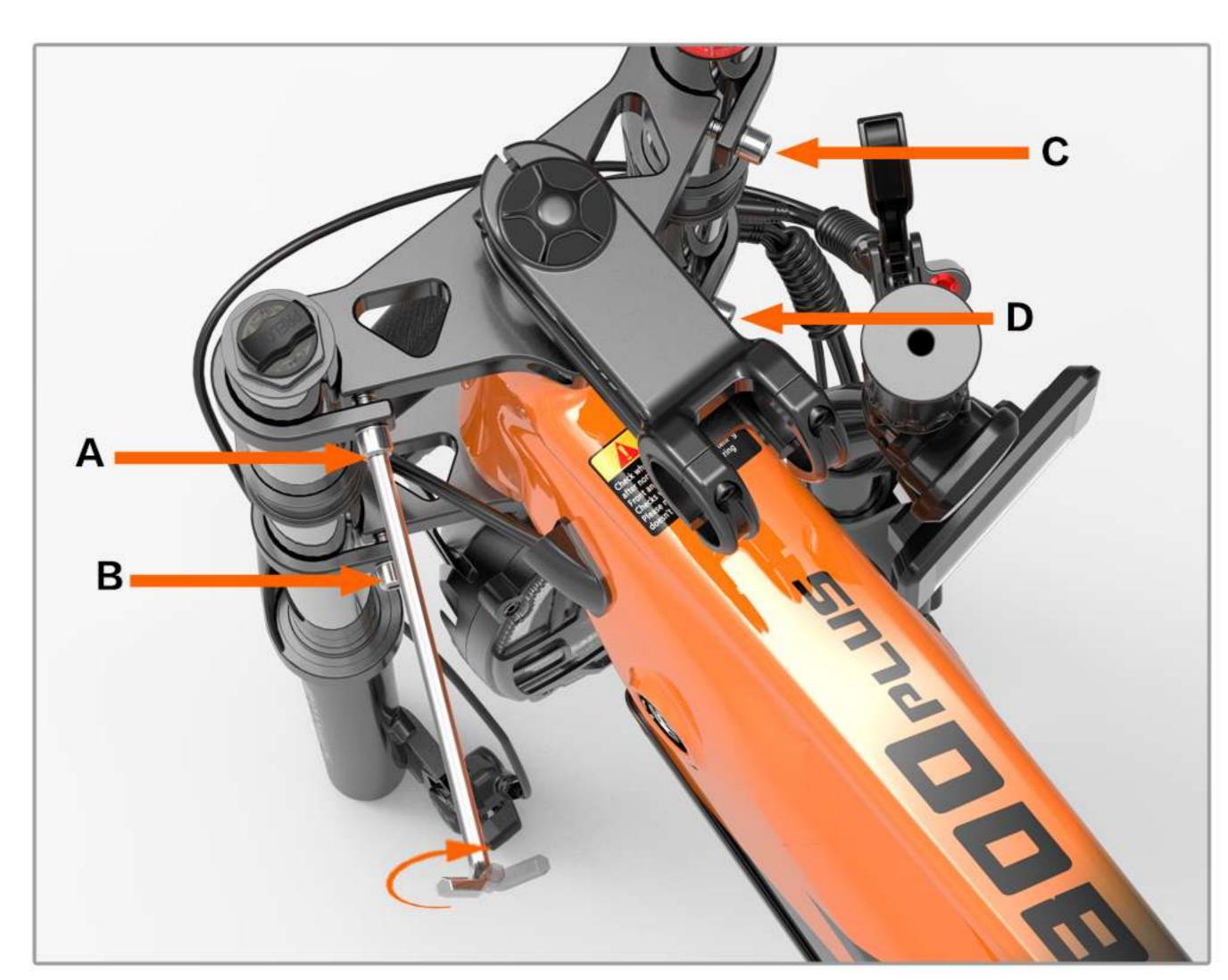


O1
Gather necessary tools.



02
Unpack the LANKELEISI electric bicycle, take out the electric bicycle and accessories

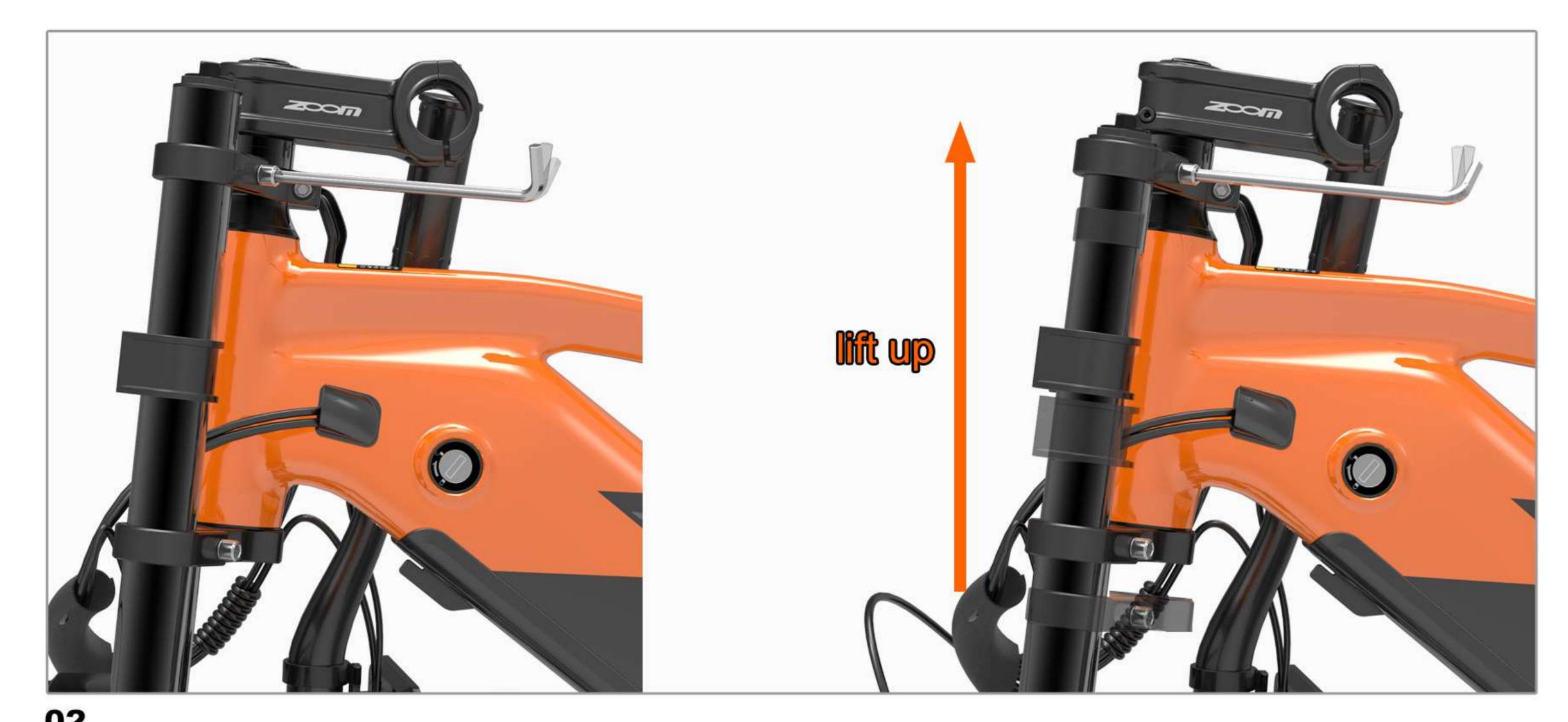
PART 2: ADJUST THE FORK



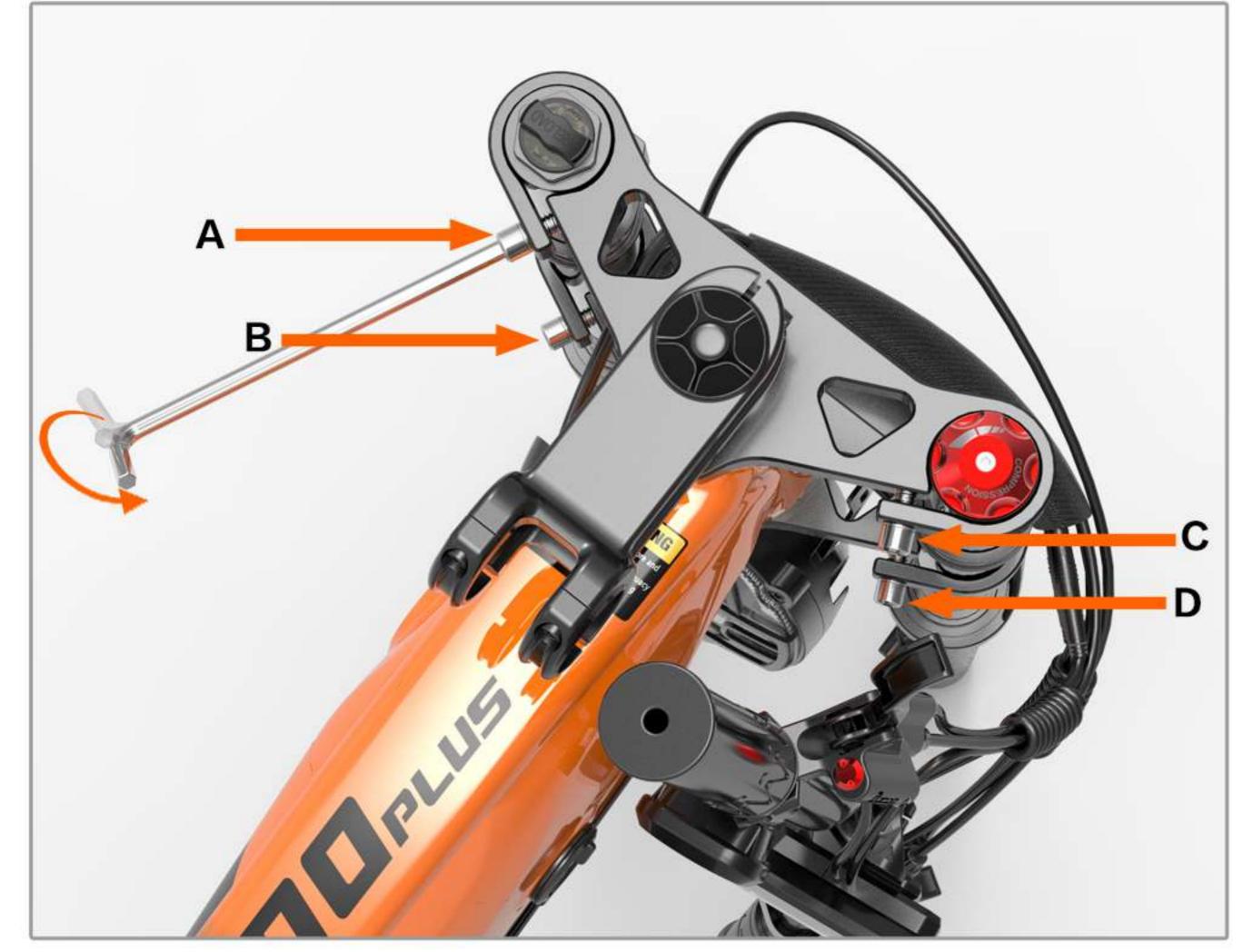
O1
Loosen the four screws A, B, C, D of the fork



O3
Raise the shoulder cap flush with the fork



After loosening the four screws A, B, C and D, lift the shoulder cover upwards



04

When the shoulder cover is flush with the front fork, tighten the four screws A, B, C, D in sequence

PART 3: HANDLEBAR ASSEMBLY



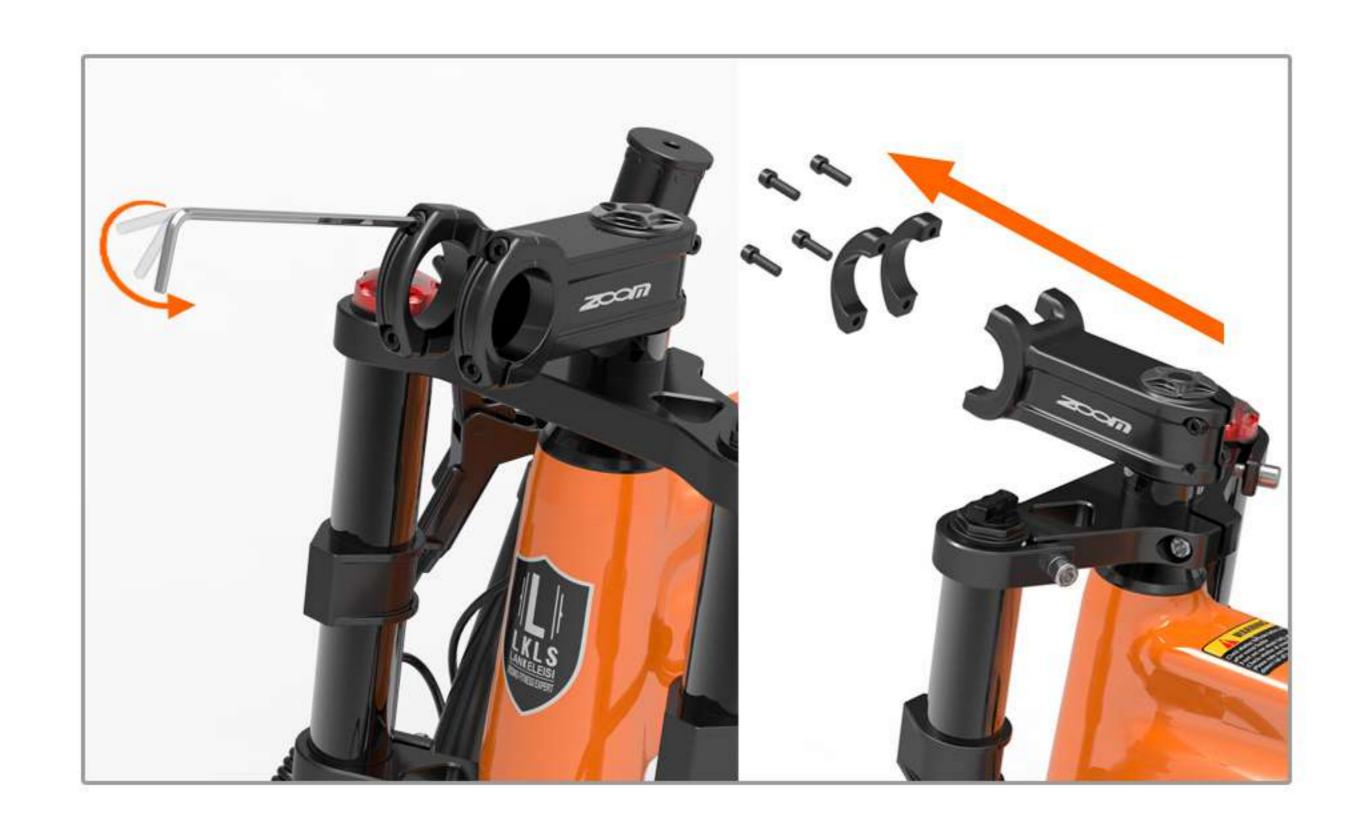
O1
Loosen the riser sides A, B screws
*Before installation, pay attention to the front and rear brakes always on the same side



02Fix the front shock absorber and rotate the riser 180°



03Tighten the side A, B screws



O4
Remove front 4 bolts from stem cover, them remove stem cover.



Mount handlebar onto stem, then replace stem cover and tighten all 4 bolts.

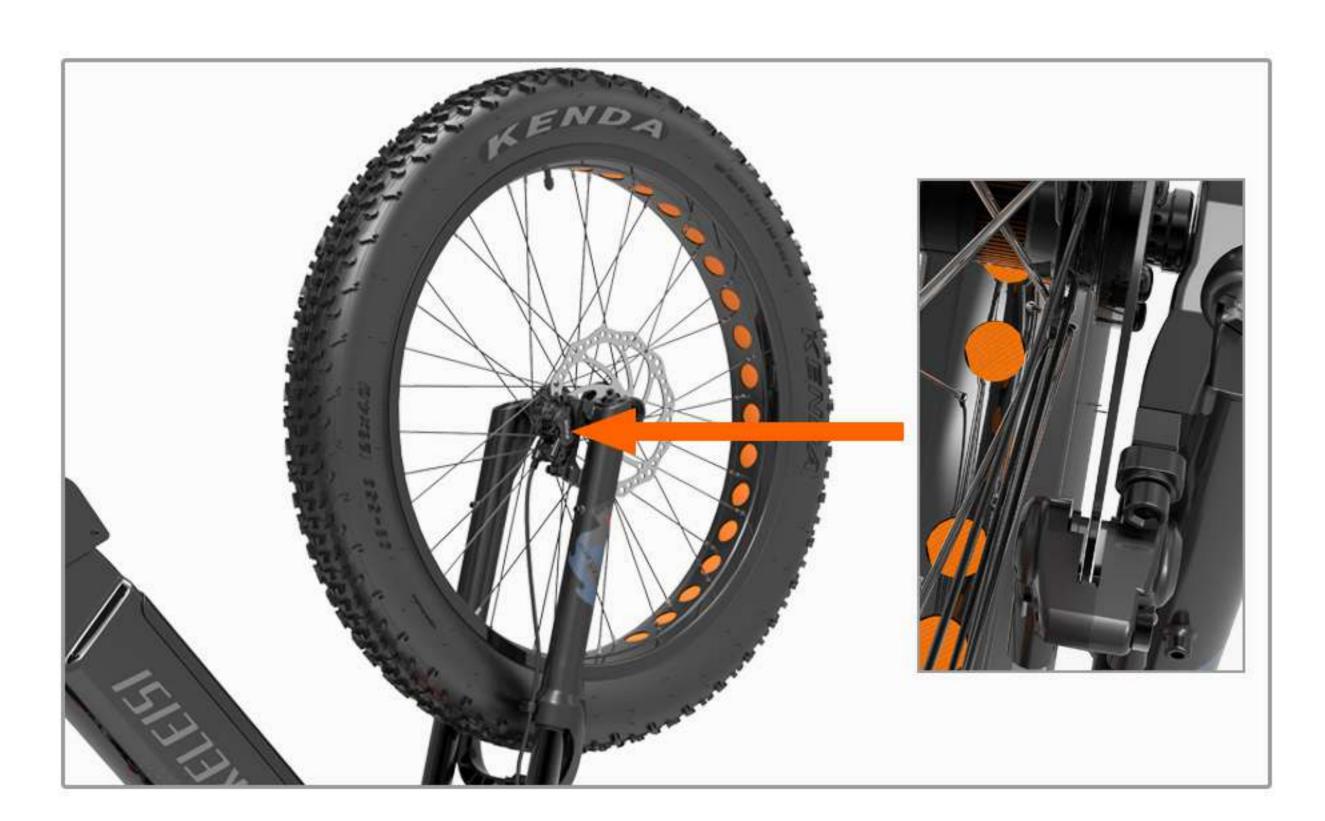


O6
Adjust handlebar according to your needs, then ensure all bolts are tightened firmly.

PART 4: HEADLIGHT & FRONT WHEEL ASSEMBLY



Remove the bolt from the headlights, then adjust the headlights and front bezel to the correct position and tighten the bolts.



O4
Put the wheel in the front fork
Disc brake disc alignment clamp card slot



Turn the bike upside down.

Adjust the seat height and rotate the angle of the LCD meter to avoid the LCD meter directly touching



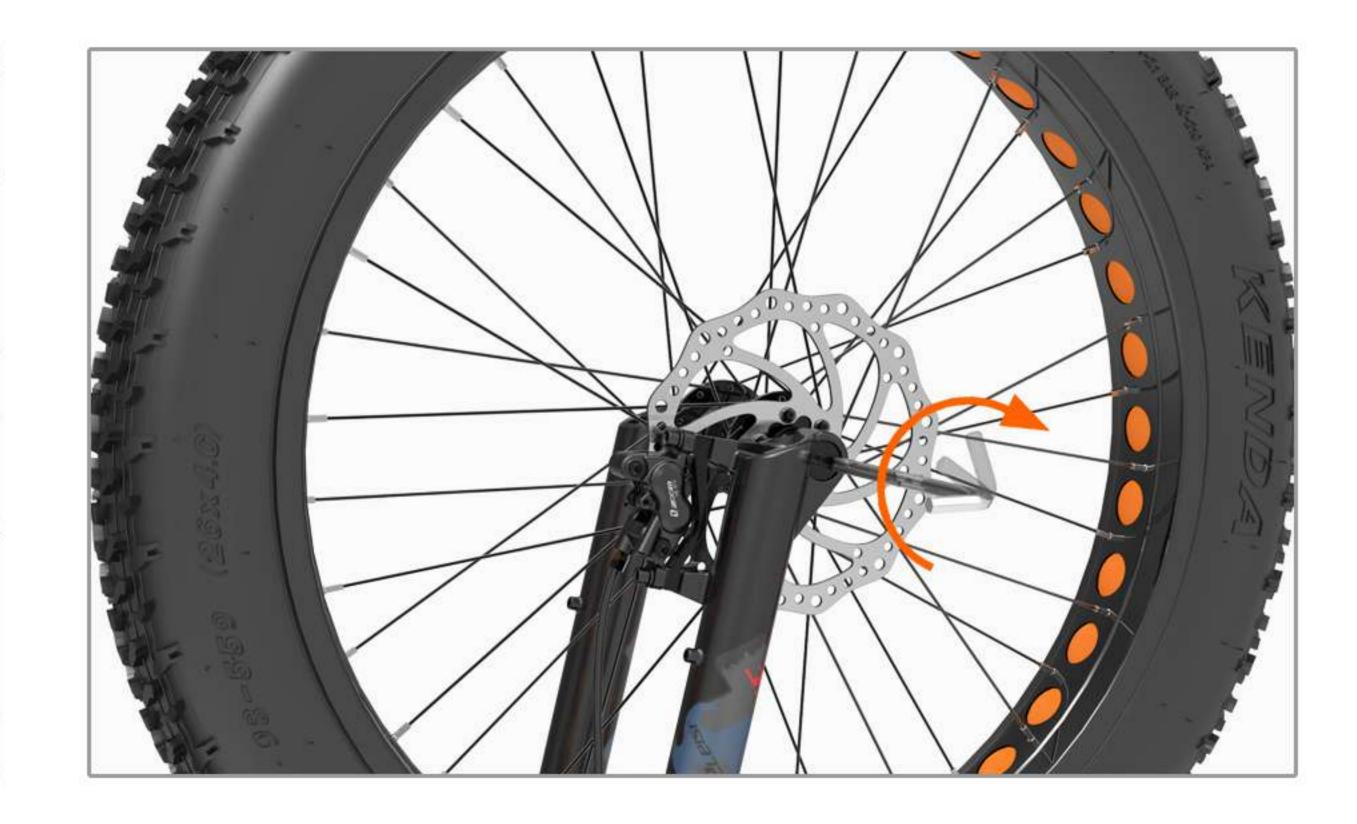
05
insert mounting shaft

02

the ground

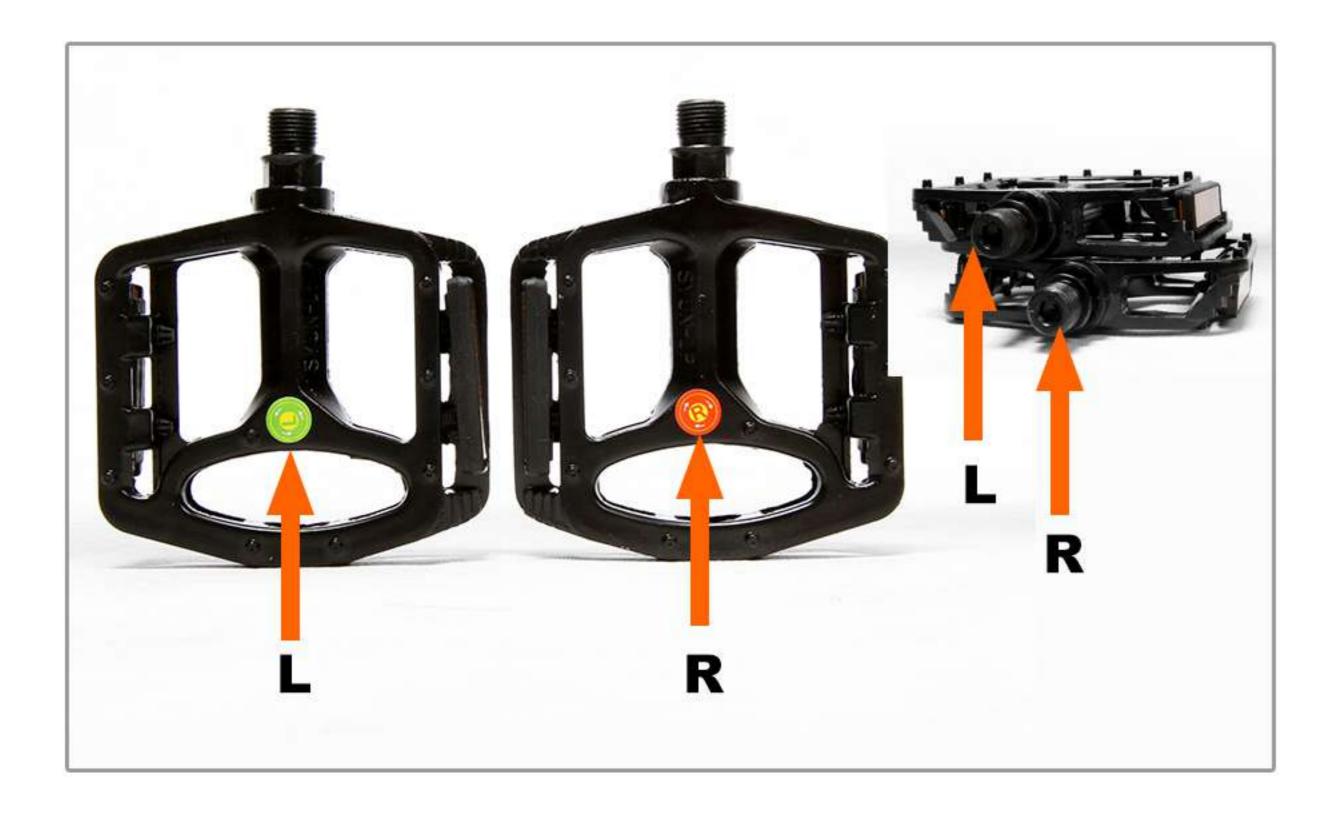


03
Remove front wheel mounting bearings



O6
Tighten the screws with a tool
Front wheel installed

PART 5: PEDAL AND SADDLE MOUNTING&DIRECTION ADJUSTMENT



01

Determine the left and right pedals.

"L" means the left side is mounted on the crank

"R" means the right side is mounted on the chainring



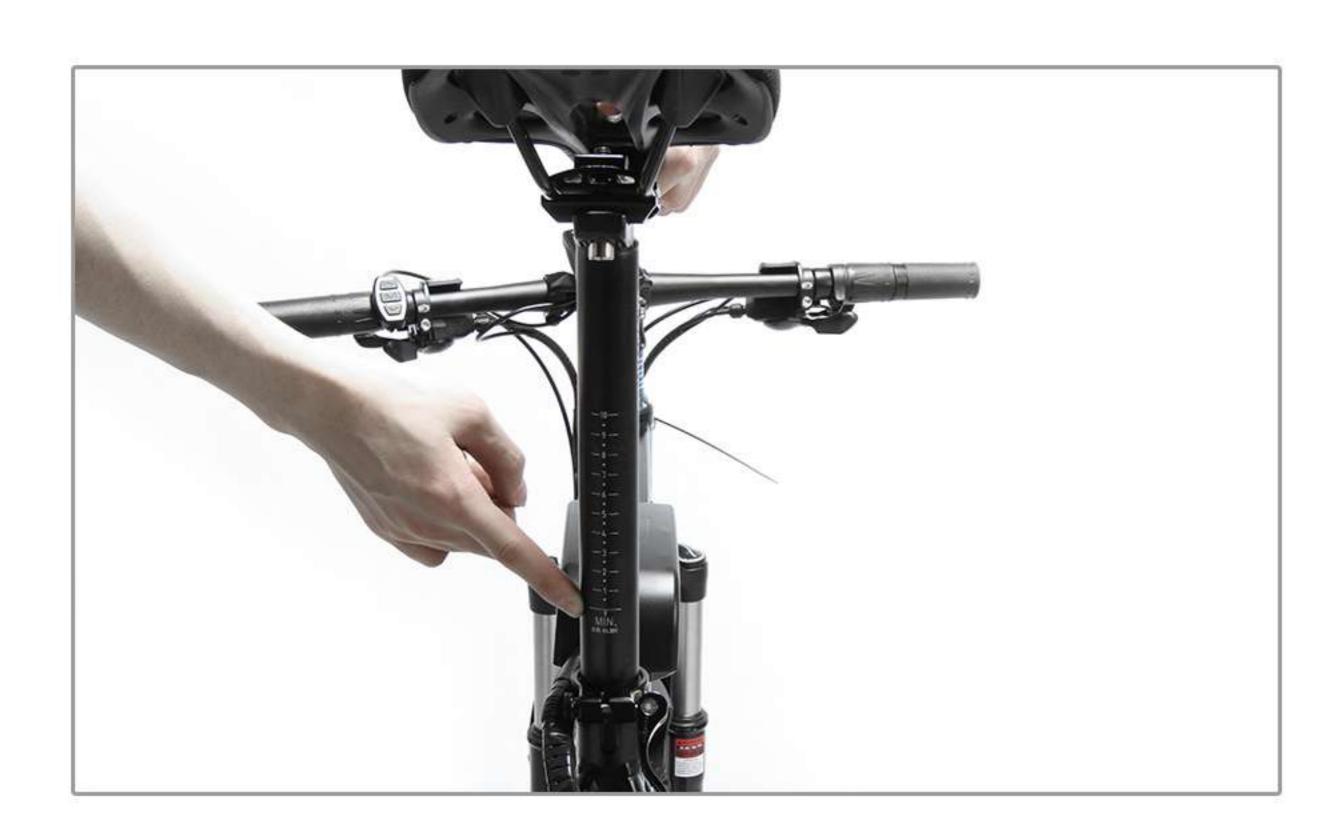
02

"L" pedal is fixed counterclockwise to the crank



03

"R" pedal is fixed clockwise and fixed on the chainring



04

Adjust seat post according to your height, making sure it's within the safety line.



05

Fasten saddle clamp.

When the seat slides down, fine-tune and tighten the "A" screw

PART 6: INSTALLING AND REMOVING THE BATTERY



Notice

- 1: Turn the key when taking out the battery
- 2: After the battery is loose, turn the bottom anti-fall switch to hold the battery to prevent falling, and then take out the battery with both hands to prevent falling

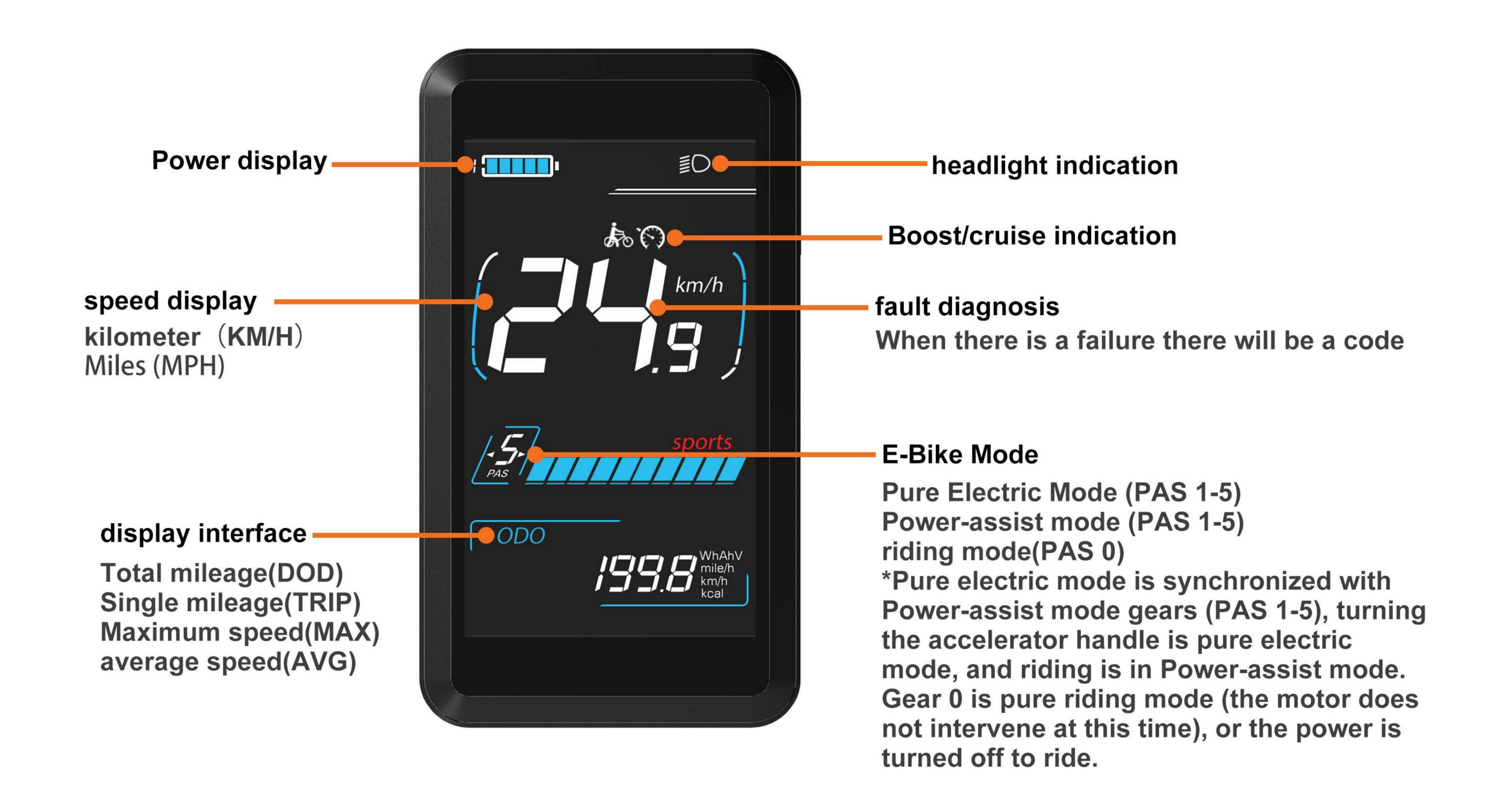




040PERATIONAL 04INSTRUCTIONS



PART 1: LCD METER FUNCTIONAL AREA DISTRIBUTION



PART 2: LCD METER KEY GUIDE

The button positions and combinations are shown in the following figure:



Key operations include short press, long press, and long press key combination. Details are as follows:

- 1. Long press the (b) key to power on/off the E-bike (*If the electric vehicle is not used for more than 10 minutes, the LCD meter will automatically shut down)
- 2. After power on, the LCD meter displays real-time speed (km/h) and total mileage (DOD) by default. Short press the i key to display the information to switch between total mileage (DOD), single mileage (TRIP), maximum speed (MAX), and average speed (AVG).
- 3. Short press the + key or the -/4 key to switch the power level (PAS). The proportional output is shown in the following table:

PAS	0	1	2	3	4	5
output	0%	50%	61%	73%	85%	96%

- Horn button
- 5. Press the 10 button to turn on the headlights, Pressing off again, the LCD instrument backlight dims when the headlights are turned on, and returns to brightness when the headlights are turned off.
- **6.** Press and hold the -/4 button, the electric bicycle enters the electric assist push mode.

Electric bikes will travel at an average speed of 6 kilometers per hour. At the same time, the screen displays 🌆 .

Press and hold the —/ key.again.or.press the brake to cancel this mode.

(*The push function is recommended to be used when pushing the bike uphill. Do not use this function while riding.)

7. Cruise mode: When using pure electric power, reach the speed you are satisfied with, long press the -/ L button to enter the battery life mode. Press and hold the —/ key again or press the brake to cancel this mode.

(*It is recommended to use this mode when the road surface is flat and there are few people.)

8. When the electric control system of the electric bicycle fails, the instrument will automatically display the error code.

The detailed error code definition is shown in the following table:

ERR0R	Normal status	ERR0R	Turning handle
00		08	failure
ERR0R	Battery	ERR0R	Controller failure
06	undervoltage	09	
ERR0R 07	Motor failure	ERR0R 10	Communication fault

PART 3: PARAMETER SETTING

1. Personalized parameter setting steps:

Note: In the power-on state, the operation is performed when the display speed of the instrument is 0

Press and hold the + -/ button for more than 2 seconds at the same time to enter the personalized parameter setting item selection interface;

Short press the + / -/ key to switch the selection interface of the personalized parameter setting item, short press the key to enter the state of changing parameters;

Short press + / - / \leftarrow key to select parameters, long press + for continuous addition Operation, long press —/ L for continuous reduction operation;

key to save the parameter settings and return to Short press the the personalized parameter setting item selection interface;

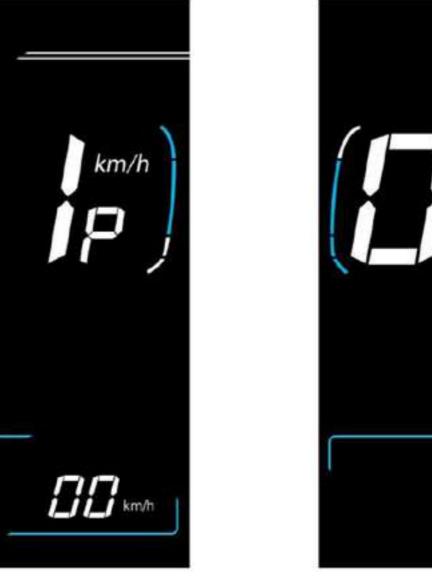
Press and hold the 1 key to save the parameter settings and exit the personalized parameter setting option interface.

2. Parameter settings

• 01P sets options for metric and imperial units, 00 for metric and 01 for imperial.

Short press the 1 key to enter the state of changing parameters, short press the + or -/ key to select parameters, short press i key, save the parameter setting and return to the personalized parameter setting item selection interface;

(01P is shown in the picture) Metric and Imperial unit setting interface

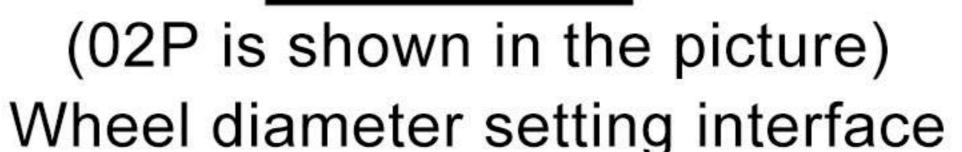


- *02P is the wheel diameter setting option, the meter can adjust the wheel diameter range: 1-50inch.
- 03P is the speed limit setting option, and the adjustable range of the instrument speed limit is: 1~100km/h.

Short press the 1 key to enter the state of changing parameters, short press the + or -/4 key to select parameters, short press i key, save the parameter setting and return to the personalized parameter setting item selection interface;

Adjust the parameter to 50 to remove the speed limit by default

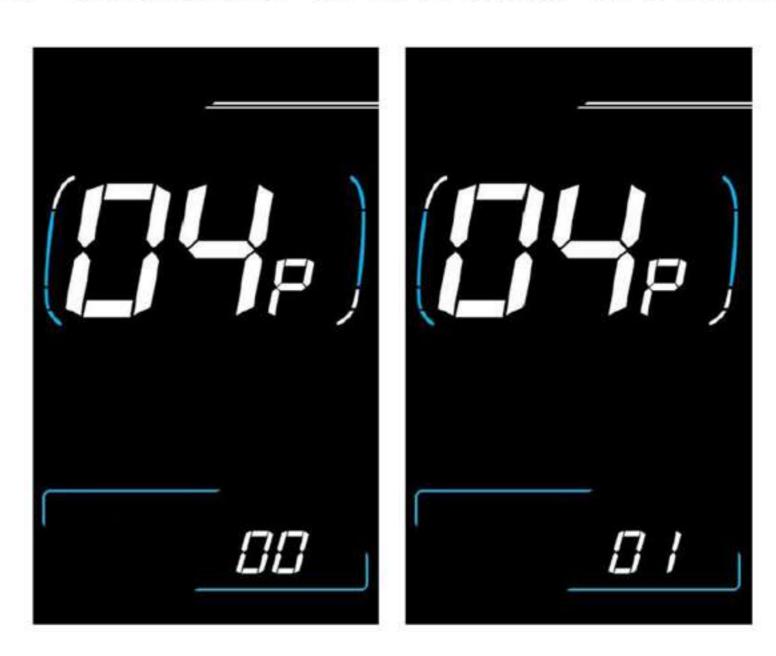




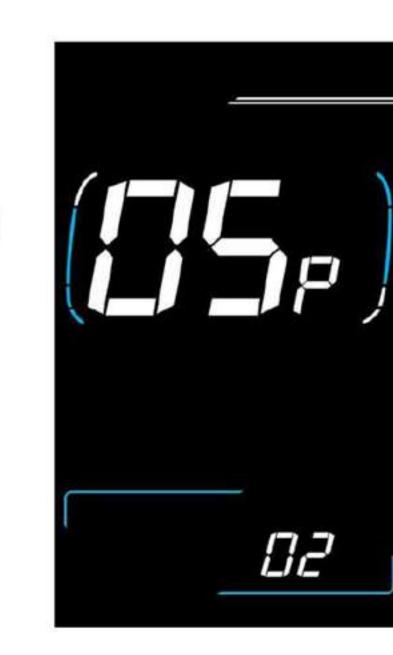


(03P is shown in the picture) Speed limit setting interface

- *04Pset options for startup method, 00→zero start, 01→non-zero start
- *05P set options for drive mode, 00→Power-assisted drive only, 01→Electric drive only, 02→Power-assisted drive and electric drive coexist.



The left picture is the 04P startup mode setting interface The right side is the 05P drive mode setting interface





PART 3: PARAMETER SETTING (SHORTCUT OPERATION)

- *06P is the power-assist starting strength setting option, and the
 power-assist starting strength is the relative strength of the PWM
 signal output by the controller when the power-assisting starts.
 The adjustable range is 0 ~ 5, 0 is the weakest and 5 is the strongest.
- *07P sets options for controller current limiting
- PEis the power-on password setting option, the instrument power-on password function is generally not enabled by default, and the user can enable the instrument power-on password by setting PSd-y. The factory default password of the instrument is 1212. You can set a four-digit password by yourself, please remember the password after changing the password, otherwise you will not be able to use the meter.

Short press the 1 key to enter the state of changing parameters, short press the + or -/ key to select the parameters, and select PSd-y means open Power-on password, PSd-n means to turn off the power-on password, short press the i key to confirm the mode and enter the four-digit power-on password setting state or exit to the personalized setting selection interface.

In the password setting state, the adjustable digits will flash, short press + or - \ key to select the number, short press i key to save the number and enter the next number setting, after setting the four digits in turn, you can long press the i key to save and return to the personality Parameter setting item selection interface;



The picture shows that the power-on password is not enabled



The picture shows enabling the power-on password



The picture shows the power-on password setting

- dEF is the option to restore the factory default parameters, dEF-Y means that the default parameters need to be restored, and dEF-N means that the default parameters do not need to be restored.
 Under the condition that the speed of the main interface is 0, press the and + keys at the same time for more than 2 seconds to enter the restore factory default parameter interface. Short press + or -/ key to switch, if Y is selected, short press | key After
- ─/ key to switch, if Y is selected, short press i key After confirmation, the meter will display dEF-0 for a period of time and automatically start to restore the factory default settings.

 After the restoration of the default settings, it will automatically exit and return to the normal display interface.
- The meter can record the single mileage and total mileage. The single mileage will not be reset automatically after the meter is turned off. If you want to clear the single mileage, you need to reset it manually. The total meter mileage does not support clearing. The single mileage reset operation is as follows:

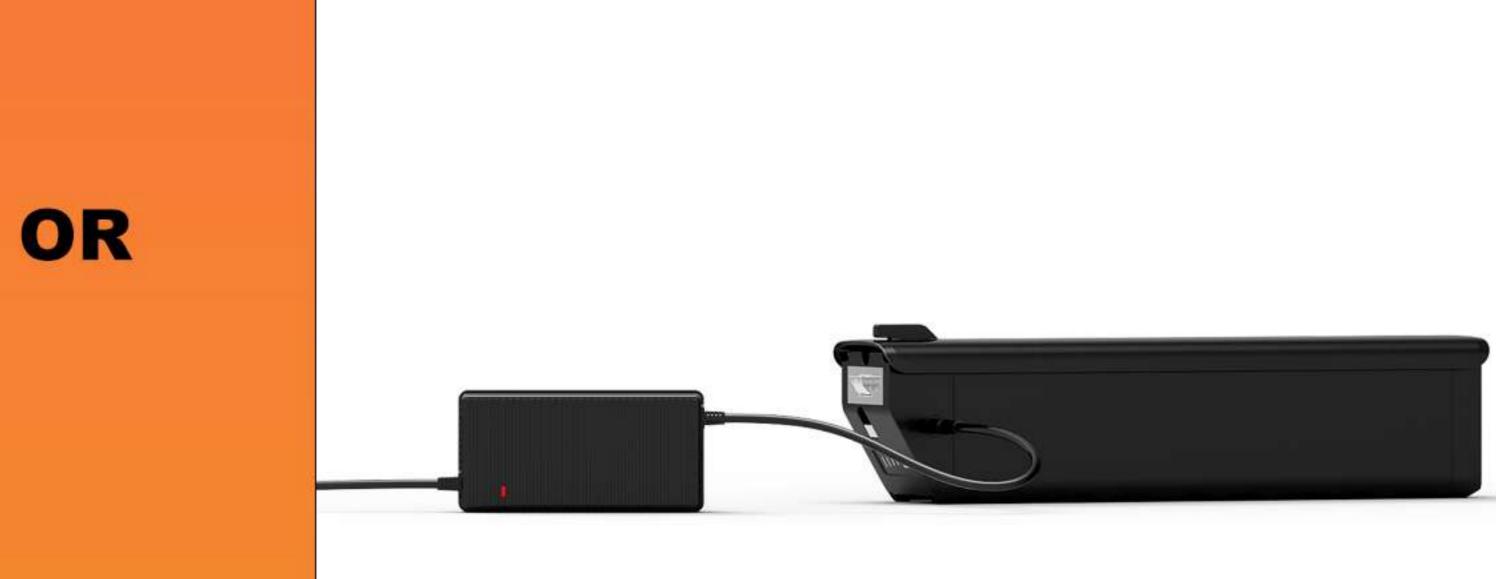
 Under the condition that the speed of the main interface is 0, press and hold the —/ and buttons at the same time for more than 2 seconds to perform a single mileage reset. During the reset process, the main interface will Blink once.

The above parameters marked with * are the default parameters of the meter, please do not adjust them. If you accidentally adjust the parameters, the electric bicycle cannot work normally, please contact the dealer for help.

05 RECHARGING 05 THE BATTERY



A. Recharge the battery on E-Bike directly



B. Remove battery from the E-Bike and recharge separately

RECHARGING THE BATTERY



ATTENTION

Connect the battery first, then connect the power supply and make sure the red LED of the charger is lit. The charger will charge the completed battery within 3 to 7 hours.

A red light indicates that the battery is charging. A green light indicates that the battery is fully charged.

66 BATTERY & CARE

If the battery will not be used for an extended period of time, charge it fully and recharge it every 1 months.

Store in a cool, dry place. Recharge the battery before it becomes completely discharged.

Do not use it to power other electrical devices. Improper use of the battery will damage the battery and shorten its useful life and may cause fire or an explosion. If you experience unusual sounds or odors coming from the charger or the battery, unplug charger immediately and contact lankeleisi customer service

Recharge battery after every use.

Do not disassemble or alter the battery or battery charger. Do not place the battery near fire or corrosive substances. Do not allow any liquids on or inside the battery/charger. Do not expose the battery/charger to extreme weather conditions.

Do not operate the battery/charger if damaged. Recharge the battery only with a charger specified by the manufacturer.

Do not use the battery/charger for any use other than its intended purpose.

07 GEARS

Your lankeleisi E-Bike is equipped with multiple speeds. The first gear is for easier and uphill pedaling, and the last gear is for maximum speed on level or downhill terrain. Change gears only while pedaling.

The rear wheel contains seven or nine chain sprockets (depending on model). When the chain is around the largest sprocket, you are in 1st gear, or the lowest gear. The high gear will have the derailleur positioned so that the chain is directed around the smallest gear. Every

position on the gear selector should cause a gear change. Adjustments require fine tuning and should only be made by a qualified technician.

Avoid changing gears very rapidly from first gear to the last gear or vice versa. If you change multiple gears too quickly, you could cause the chain to come off the sprocket.

08 LED DISPLAY

RIDING MODES

Power Assist System coexists with pure electric mode (PAS)

The following data are obtained by idling test:

PAS 0: pure riding mode (no power)

PAS 1: Low speed level, ≤22 KM/H

PAS 2: Medium speed level, ≤30 KM/H

PAS 3: High speed level, ≤38 KM/H

PAS 4: Very high speed level, ≤46 KM/H

PAS 5: Maximum speed level, ≤55 KM/H

To operate your Lankeleisi E-Bike in full electric mode (no pedaling required), adjust the LED display to any PAS level from 1 to 5. In this mode, you can control your speed by using the throttle. If you choose to pedal, the Power Assist System will activate to provide additional power based on the PAS setting you have selected.

Please note that the speeds mentioned are for reference only. Actual speeds can vary based on several factors including the weight of the rider, ambient temperature, road conditions, inclines, and the battery's state of charge. Adjust your riding approach accordingly to these conditions for the best performance.



09 KEYS

Your LANKELEISI e-bike comes with a key:

• The key to the battery holder on the bicycle frame

WARNING

Keep the keys out of reach of children and always store them in a secure location to prevent loss.

10 BRAKES

It is crucial for your safety that you become familiar with which brake lever operates each brake on your Lankeleisi E-Bike. The right brake lever controls the front brake, while the left lever operates the rear brake.

Your Lankeleisi E-Bike features disc brakes for optimal reliability and performance. When you apply pressure to the brake levers, it causes the wheel brake to engage the brake disc, creating friction that slows down the wheel. The amount of hand pressure you apply directly influences how quickly the E-Bike will stop.

Always engage the rear brake first and maintain its application as you engage the front brake. Using only the front brake, especially at high speeds, can cause you to be ejected over the handlebars, resulting in a potentially dangerous situation. For the safest braking, apply even pressure to both brake levers when you need to slow down or come to a stop.

Note that it is normal for bicycles equipped with disc brakes to occasionally emit a slight scraping noise when the wheels are turning and the brakes are not engaged. This noise is typical and indicates that your brakes are functioning correctly. Ensure that when full hand pressure is applied to the brake lever, it does not come into contact with the handlebar (see Figure 1). If the brake lever does touch the handlebar under full pressure, the brakes require adjustment. This can be achieved by increasing the tension on the brake cable to ensure proper functioning and safety.

A quick adjustment to the brakes can be made by turning the threaded barrel adjuster on the brake lever. Rotate the adjuster until the brakes are finetuned for safe stopping (refer to Figure 2). If, after this adjustment, the brakes still do not operate correctly, it is advisable to have them further adjusted by an experienced bicycle mechanic, as shown in Figure 1. This ensures that your brakes function optimally for safe riding.

WARNING

- Disc brake rotors can become extremely hot during use. To avoid burns or injuries, do not touch or come into contact with the disc rotors shortly after riding.
- In wet weather, your stopping distance will increase. To ensure safety, start braking earlier than usual and avoid sudden stops when riding in such conditions.





FIGURE 2

11 TIRES & INNER TUBES

Tires should only be deflated when necessary. For optimal tire longevity, riding safety, comfort, and handling, it is crucial to maintain the recommended tire air pressure, which is typically indicated on the sidewall of the tire. Always use a reliable

Use a reliable tire air pressure gauge to check for proper inflation before every ride. Additionally, inspect the tires for signs of excessive wear and cracks. If necessary, replace the tires to ensure safe and efficient performance.

12 APPEARANCE

Periodically clean your Lankeleisi E-Bike using a damp cloth. Avoid using a water hose to spray your bike, as this could lead to electrical problems. To preserve its condition, store your Lankeleisi in a dry, sheltered place away from direct sunlight and moisture.

It is also recommended to apply chain lube, such as Tri-Flow or Prolink, to the drivetrain of your E-Bike whenever you clean or wipe it down. Regular lubrication helps maintain the bike in good running condition by ensuring smooth operation and reducing wear on the components.

13 TROUBLESHOOTING

If your Lankeleisi E-Bike is not functioning properly, check the Quick Disconnect fittings to ensure they have not come loose or become unplugged. To do this, simply unwrap the black spiral wire covering until the Quick Disconnect fitting is exposed. Then, unplug and replug the Quick Disconnect fitting(s). This can often resolve connectivity issues that may be affecting the performance of your E-Bike.



14

LANKELEISI E-BIKES FAQ

Q. How long does it take to fully charge the battery? **A.** It depends on the state of depletion, but around 3-6 hours if completely discharged.

Q. Can I ride up hills and against strong headwinds on my lankeleisi electric bike?

A. Yes. One of the main advantages of cycling on a lankeleisi electric bicycle is that it flattens hills and increases your average speed when tackling inclines and headwinds. If you provide a reasonable amount of effort, you should be able to tackle anything from a 10% gradient up to a 14% gradient. You will be amazed at the relative ease with which your new lankeleisi electric bike can tackle some of the most arduous journeys.

Q. Do I need to pedal an electric bike?

A. No, but it helps to prolong battery life. The motor on our bikes is both throttle and pedal assist controlled, allowing you to decide how much power you desire. Have you ever tried to cycle when speeding downhill on your normal bicycle? It's just like that. The motor is propelling you faster than you're cycling, so there is pretty much no resistance. It's merely a formality!



Q. What happens when I use the brakes under powered assistance?

A. All of our bikes are equipped with brake levers that have a built-in safety switch that automatically cuts off the motor power under normal braking conditions. This not only ensures a safe unpowered stopping feature, but also

protects the motor under braking conditions so that it isn't working against the brakes.

Q. How far will a lankeleisi take me?

A. This all depends on a few factors. Cycling with pedal assist along a straight road under normal conditions, the standard battery should last about 35-50 km. Cycling up steep hills will obviously take more energy out of the battery and factors such as road surface, wind resistance, weight of the rider, and tire pressure will affect your range.

Q. What happens if I get a flat tire?

A. The tires on our bikes are the same as conventional bicycles. Simply replace the tube with a tube of the right size and inflate it. No special tires or parts will be needed.

Q. How do I know when the battery is low?

A. A clearly visible indicator on the LED screen shows the amount of juice remaining. If it's getting lower and lower and you don't think you can get to your destination, you can turn off the motor and reserve it for the hard part.

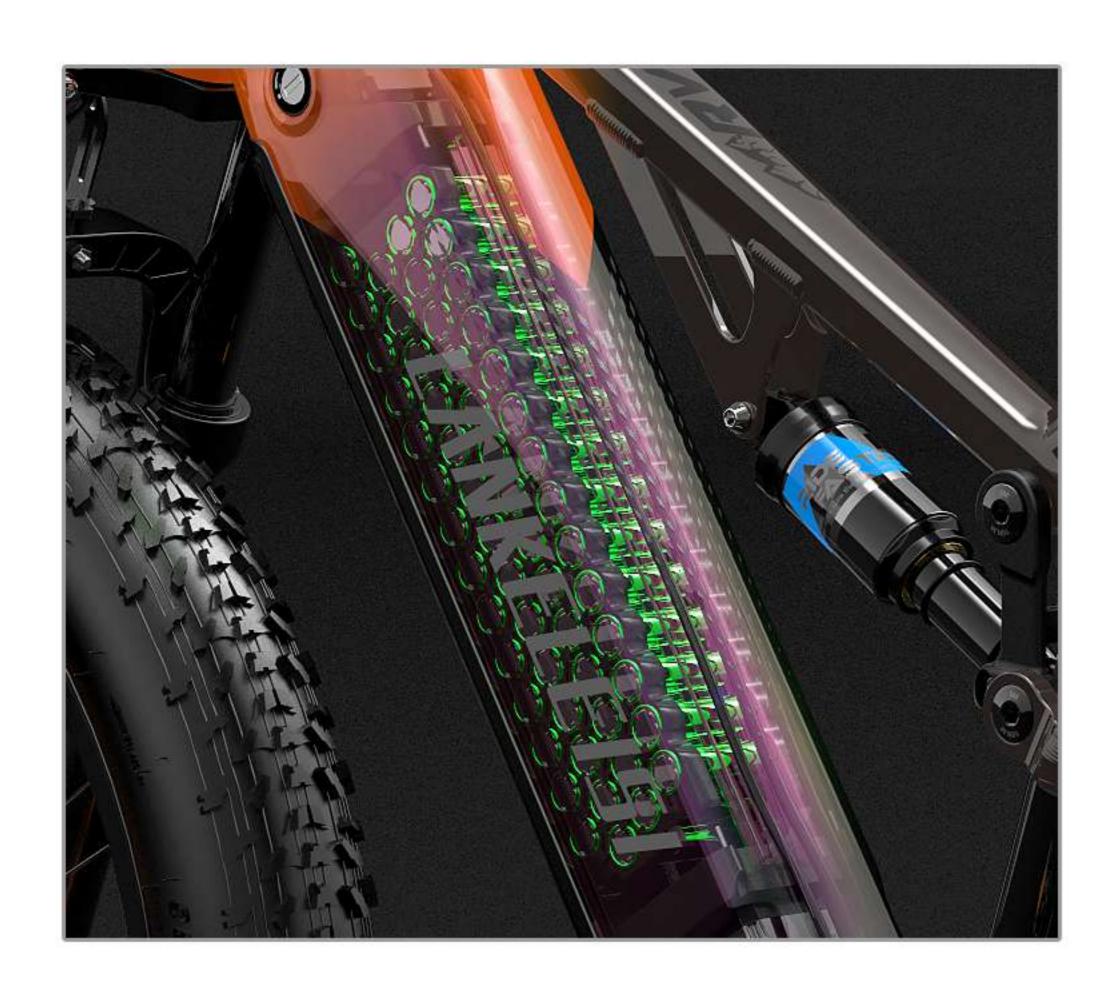
Q. Do I have to wait for the battery to empty before I charge it?

A. No. The batteries we use are Lithium-ion batteries which do not suffer from 'memory effect.' This means that there is no need to discharge a battery completely

before you recharge it again. You can partially recharge the battery at any time without reducing its voltage or lifespan. We recommend recharging the battery after every use, regardless of how far you rode.



INSPECTION & MAINTENANCE



Hand brake cut-off power

When your bike is equipped with brake cut-off power set, the bike will automatically cut off power when the brake is used.

Low voltage protection

When the battery output voltage reaches its limit, the electronic control system will cut off the power to automatically protect the battery. When the battery reaches its minimum voltage, you can switch to pedal riding. The battery should be recharged before riding again.

Power off

When your E-Bike is not in use, please turn off the power.

Charge indicator

Red indicates charging, green indicates that the battery is full.

Note: The battery switch must be turned off using the switch on the bottom when the battery is charging. The battery must be fully charged before the first use. We recommend you charge the battery for a full 6 hours after your first 3 uses. If the bike is not used for a long time, you should fully charge and remove the battery. While not in use, keep the battery turned off and recharge every 2 months.

Make sure to keep the battery and charger away from children during charging.

Do not attempt to disassemble or modify the battery or charger.

Do not use the battery or charger for any use other than its intended purpose.

Battery charging

Plug in the connector between the charger and the battery, then plug the charger into an electrical outlet. The LED indicator on the charger will show red, which means charging. When the indicator light turns green, the battery is fully charged. When you are finished charging, first unplug the charger from the power supply, and then unplug the connector between the battery and the charger.

During the charging process, the charger and battery should be placed in a stable and cool place. The battery operating temperature range should be between 32 and 110 degrees Fahrenheit. Do not put any cover on the battery or charger. Make sure that no liquid comes into contact with the charger.

Mileage

The performance of electric bicycles can be influenced by road conditions, the weight of the rider/ load, and weather conditions. To enhance your travel distance and battery life, we recommend pedaling manually as much as possible.

Inclines

For inclines of 15 degrees or more, it is advisable to use pedal assist to help with your climb. This helps maintain efficient use of your E-Bike's battery and motor.

Cleaning

To clean your electric bicycle, use a dry or damp cloth. Avoid spraying directly with a hose, as this could damage electrical components. Do not apply oil to the front brake. If necessary, clean and lubricate the seat tube to ensure smooth operation and prevent rust.

Parking

Ensure your Lankeleisi E-Bike is parked in a stable area and always use the kickstand to prevent it from tipping over. Proper parking helps protect your bike and keep it ready for your next ride.

BASIC MAINTENANCE

- 1. To keep your E-Bike in optimal condition, perform regular maintenance and cleaning.
- 2. Routinely ensure that the tires are properly inflated.
- 3. Check that all quick releases, nuts, and bolts are securely tightened.
- 4. After riding for a period, verify that the spoke tension is normal and adjust if required.
- 5. The frame and other components are made of aluminum alloy. To prevent damage, avoid friction or collisions and clean these parts regularly.

- 6. Do not attempt to disassemble the motor, battery, or controller yourself. If repairs are necessary, take your E-Bike to a professional bicycle technician.
- 7. Avoid using high-pressure water jets to clean your E-Bike. Keep water away from the controller, battery, and motor to prevent damage.
- 8. Lubricate the chain, flywheel, headset components, kickstand, and other necessary parts when required to ensure smooth operation.

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WARRNATY CERTIFICATE

Important

LANKELEISI warranties against manufacturer defects for all of our regular electric bikes and parts except accessories.

The warranty period begins on the delivery date within twelve (24) months.

Please note this warranty only covers the initial purchaser and DOES NOT cover accessories.

Validity

The warranty is valid only when:

- a) The Product is purchased from LANKELEISI authorized dealers or outlets.
- b)The Product is NOT transferable to any third party either in ownership or during the period of contract
- c)The model and serial label should not be defaced or removed from the Product.

Exclusion

The warranty is not applicable to:

- a)Damage or loss caused by modification, alteration, or repair by any unauthorized party.
- b) Damage or loss cause by mishandling by the customer or person(s) with access to the product on the customer's premises.
- c) Normal wear and tear.
- d)Damage or loss caused by Acts of God or any other causes beyond LANKELEISI's control.

- e)Damage or loss as a result of external bodies.
- f) Damage or loss caused by another device that is connected to the Product.
- g)Damage resulting from accidents, misuse, abuse, tampering, or failure of the customer to follow normal operating procedures outlined in the user manual.
- h)General maintenance and servicing.

lankeleisi E-Bike Warranty

In the rare case that your E-Bike arrives and does not work, the next course of action is repair or replacement AT MANU-FACTURER'S DECISION. In order to honor the warranty the following must be followed:

- If your E-Bike is received with a defect, lankeleisi will take care of the shipping fees (at lankeleisi's instruction) and immediately ship replacement equipment or repair the equipment
- If your E-Bike is in need of repairs, the owner must contact lankeleisi and will receive a Return Authorization (RA) Number and all of the necessary information.lankeleisi will not accept returns without an RA.
- All returns must be properly packaged to prevent damage during shipment. An explanation of the problem or damage and a proof of purchase must be submitted with the return which will be shipped by the owner.
- The RA number must be clearly visible.
- The owner will be responsible for insurance of the merchandise (at owner's cost) because lankeleisi will not be responsible for damages or losses during shipment.

iThe warranty is void if: The damages are a result of an accident, abuse, alteration, non-authorized usage, or use of electricity other than that indicated in this manual.

The warranty is void if: The owner or user neglected to do routine maintenance required and the damages or problems are directly related to such neglect. It is the user's responsibility to keep the E-Bike in proper condition.

Certain parts of the equipment are not covered by the lankeleisi warranty due to the fact that they require replacement after multiple uses. For example: buttons, pedals, seats, tires, etc. These parts will eventually require replacement at the owner's cost.

The manufacturers will not be held responsible for damages or monetary losses related to the purchase or use of their products. Tailwind denies responsibility for all physical and moral damages linked to the purchase and use of their products. In all cases, the damages cannot exceed the purchase price paid by the initial owner.

The final decision to honor the warranty is taken by lankeleisi personnel after a technical inspection when the owner returns defective products.

The warranty excludes:

- 1. Replacement and shipping costs of products worn out by normal use.
- 2. Replacement and shipping costs of products due to problems related to neglect, abuse, or lack of maintenance.

Warranties are NON-TRANSFER-ABLE.

Product Data	
E-Bike Model:	
Serial Number:	20
Purchase Date:	
Order Number:	59 1

LANKELEISI

LANKELEIEISI BIKE INC.

17665 66A Ave #609 Surrey BC, CANADA V3S 2A7 info@lankeleisi.ca

